



QUALITY POLICY STATEMENT

Acivico Limited and its subsidiaries, Acivico Building Consultancy Limited, Acivico Design, Construction and Facilities Management Limited, and Acivico Traded Services Limited, is a multi-discipline company offering clients a range of services across the built environment. From design, through building control approval, and Approved Inspector Services, to the management of construction projects and monitoring and maintaining buildings and infrastructure, our customers can select a single discipline or multi-discipline service that best meets their needs.

Be the strategic #partnerofchoice for the Built Environment sector, designing, managing, and maintaining buildings and infrastructure. Ensuring compliance, safety and quality that transform the communities in which we live, learn and work

1. Within Acivico Limited all employees work together to:
 - a. Design and deliver buildings and services that meet customers' – and market – current (and future) requirements
 - b. Comply with all statutory, regulatory and safety regulations
 - c. Maximise our customers' property assets, delivering customer excellence in everything we do
 - d. Manage supplier relationships in a collaborative manner, to provide mutual benefits
 - e. Continually improve the effectiveness of the quality management system and the service provided

2. We seek to manage all our employees to ensure:
 - a. Their welfare
 - b. Training, career progression and equal opportunity

3. We strive to improve our reputation in the industry by:
 - a. Delivering an efficient and enhanced service that puts the customer first at all times
 - b. Constantly reviewing and responding to feedback from our stakeholders
 - c. Communicating our expertise and effective design and environmental performance solutions - and their benefits - to our clients and contractors

4. The Acivico Board, Group Leadership and Management Teams ensure adequate resources are both provided and effectively managed to support these objectives. To further support these objectives we operate a comprehensive, coordinated quality management system across all activities which impact our customers. The system is designed to meet the requirements of **BS EN ISO 9001:20015**

5. The Acivico Board, Group Leadership and Management Teams strive to continually improve services, processes, and systems (including risk management systems) by setting improvement objectives that are:
 - a. customer focused – and in line with the principles set out above
 - b. measurable
 - c. regularly reviewed for continued suitability
 - d. communicated - in an understandable format- to all employees

6. All information needed to operate the quality management system and meet customer requirements is provided to employees by their line manager. All employees have access to the documented quality management system. All employees have a responsibility to comply with the quality management system.

7. The Group Leadership Team have ultimate responsibility for quality and regularly reviews this policy – and the quality management system - for continuing suitability. They are supported in this by the Management Teams, and the SHEQ Manager. Any changes to the quality management system are communicated to the employees affected. Any changes to this quality policy are communicated to all employees.

8. The policy and quality objectives are compatible with the strategic priorities agreed in the Group Corporate Plan 2022-2025.

Marina Robertson
Group Managing Director
Signed on behalf of Acivico

This policy will be reviewed annually by top management and amended where necessary and available to view electronically by all internal and external interested parties.